

## Cloud Computing: First Steps



# I am here to help buzzetti@us.ibm.com

Cloud computing is still a relatively new concept for many enterprises. Once the choice to pursue cloud computing is made, many find that the next step is more of a leap. This session aims to help the audience understand potential pitfalls and how to avoid them.

Special consideration is made for taking your first steps on System z.

#### Abstract



# What? Why? How?

If computers of the kind I have advocated become the computers of the future, then computing may someday be organized as a public utility just as the telephone system is a public utility... The computer utility could become the basis of a new and important industry.

—John McCarthy, MIT Centennial in 1961

Cloud





#### Characteristics



## Self Service



### **Broad Network Access**



# Rapid Elasticity



#### **Resource** Pooling



## Measured Service



# **Deployment Models**



#### Private Cloud



## Public Cloud



# Community Cloud



# Hybrid Cloud



## Service Models



SaaS



laaS







## Moving to the cloud



## One: Assess what you have



## Identify your assets



# Classify your assets



What does your line of business do ?



#### Two: Determine risk





## Interoperability



# Three: Choose the proper model

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Deployment



## Service



## Four: Determine ROI



## Hardware savings



# Power savings



## Cooling savings


#### **Business flexibility**

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5: Implement and Test

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#### Virtual Server Selection

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#### **VS** Characteristics

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#### Complete !



Dear Michael C. Buzzetti

You have started a new Project FedCloud Test with the following topology:

The server zlnx03 has been added with the following parameters: Hostname of Server: zlnx03 Number of CPU(s): 1 Number of tenths of physical CPUs: 1 Amount of Memory: 128 MB Swap Size: 0 GB Disk Space Size: 7 Admin Password:TUjDODI?

The server zlnx02 has been added with the following parameters: Hostname of Server: zlnx02 Number of CPU(s): 1 Number of tenths of physical CPUs: 1 Amount of Memory: 128 MB Swap Size: 0 GB Disk Space Size: 7 Admin Password:s?Hx93WM

The user of group 7 has been notified.

Regards,

Your Service Automation Team

#### Notification

#### 1) Assess

- 2) Determine risk
- 3) Chose the proper cloud model
- 4) Determine return on investment
- 5) Implement and test

#### Recap





### Good starting points



#### Development and Test

#### New workloads





#### Things not core to your business



Gotchas



Security



### Compliance



Operations





#### Black box effect



# Backup

#### Logical Domains



Component	Description
1	TSAM Server
2	z/VM 5.4
3	Linux instance acting as the MAPSRV. SLES 10 SP2
4	Linux instance that will be cloned
5	DIRMAINT
6	VSMSERV SMAPI RPC
8	Provisioned Linux instances
А	Management Network

#### **Component Descriptions**

# Logical Domains provide inherent security

- Each Domain has a separate zone of control.
- Managed From
  - Cloud Administrator Role can only control Cloud aspects of things.
  - Can't see into other projects
  - Controlled by LDAP and MAXIMO
- Managed To
  - In this case, the services are Linux. Separate user context.
  - Controlled by standard Linux.
- Managed Through
  - Many different roles for each context.
  - Controlled mainly by RACF.
  - And VSM Auth list

## Deploying a Cloud on System z Redpaper

- http://www.redbooks.ibm.com/redpieces/abstracts/redp4711.html?Open
  - Describes how to build a cloud using Tivoli Service Automation Manager and Linux on System z.
  - Focuses on Infrastructure as a Service.
  - Only uses things that ship with the products.
- We are working on an additional paper that will show how to secure this cloud.
  - We would love to get some input on what should be included.
  - We also would like to try and get more things supported by the product (s)

# Tivoli System Automation Manager





- Only aspect of cloud accessible by all end users.
- Each component communicates over SSL
- Standard firewall prevents unwanted access.
- The logical seperation between this and the other other logical domains (managed through/to) ensures DoS still of attacks will not affect the rest of the environment.



- Basic Linux Security
  - SE Linux / AppArmour
  - IP Tables / Firewall
  - Sudo
- z/VM provides guest isolation
- Restricted driver support
  - VMWare had a bug in a video driver that corrupted the host
- Each virtual Linux is running under this guest authority
  - KVM virtual servers tend to run under roots authority.

# Securing Managed Through



- RACF does most of the heavy lifting here.
- MAPSRV is Linux, standard Linux security
  - BUT, MAPSRV is on a private guest LAN with VSMSERVE
- RACF Controlled VLAN and VSWITCH
- VSM Server auth list (Not a surrogate user)

Template





This is me. I am here to help. I include this chart so that people can have my email.

Cloud computing is still a relatively new concept for many enterprises. Once the choice to pursue cloud computing is made, many find that the next step is more of a leap. This session aims to help the audience understand potential pitfalls and how to avoid them.

Special consideration is made for taking your first steps on System z.

#### Abstract

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This is part of a large cloud presentation. Since SHARE is broken up int 1 hour segments, I have broken this up three segments.

What is

An Introduction to Cloud Computing Why is

How is cloud right for me?

How is

Cloud: How to take your first steps.


What are the drivers for cloud ? What are the big forces ?



http://csrc.nist.gov/groups/SNS/cloud-computing/





A consumer can unilaterally provision computing capabilities, such as server time and network storage, as needed automatically without requiring human interaction with each service's provider.



Capabilities are available over the network and accessed through standard mechanisms that promote use by heterogeneous thin or thick client platforms (e.g., mobile phones, laptops, and PDAs).



Capabilities can be rapidly and elastically provisioned, in some cases automatically, to quickly scale out and rapidly released to quickly scale in. To the consumer, the capabilities available for provisioning often appear to be unlimited and can be purchased in any quantity at any time.



- The provider's computing resources are pooled to serve multiple consumers using a multi-tenant model, with different physical and virtual resources dynamically assigned and reassigned according to consumer demand.
- There is a sense of location independence in that the customer generally has no control or knowledge over the exact location of the provided resources but may be able to specify location at a higher level of abstraction (e.g., country, state, or datacenter).
- Examples of resources include storage, processing, memory, network bandwidth, and virtual machines.



- Cloud systems automatically control and optimize resource use by leveraging a metering capability at some level of abstraction appropriate to the type of service (e.g., storage, processing, bandwidth, and active user accounts).
- Resource usage can be monitored, controlled, and reported providing transparency for both the provider and consumer of the utilized service



Cloud introduces new ways to deploy services.



The cloud infrastructure is operated solely for an organization. It may be managed by the organization or a third party and may exist on premise or off premise.



The cloud infrastructure is made available to the general public or a large industry group and is owned by an organization selling cloud services.



The cloud infrastructure is shared by several organizations and supports a specific community that has shared concerns (e.g., mission, security requirements, policy, and compliance considerations). It may be managed by the organizations or a third party and may exist on premise or off premise.



The cloud infrastructure is a composition of two or more clouds (private, community, or public) that remain unique entities but are bound together by standardized or proprietary technology that enables data and application portability (e.g., cloud bursting for load-balancing between clouds).



Cloud introduces some new ways for businesses to delivery service to consumers.



The capability provided to the consumer is to use the provider's applications running on a cloud infrastructure. The applications are accessible from various client devices through a thin client interface such as a web browser (e.g., web-based email). The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.



The capability provided to the consumer is to provision processing, storage, networks, and other fundamental computing resources where the consumer is able to deploy and run arbitrary software, which can include operating systems and applications. The consumer does not manage or control the underlying cloud infrastructure but has control over operating systems, storage, deployed applications, and possibly limited control of select networking components (e.g., host firewalls).



The capability provided to the consumer is to deploy onto the cloud infrastructure consumer-created or acquired applications created using programming languages and tools supported by the provider. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, or storage, but has control over the deployed applications and possibly application hosting environment configurations.



- There is a lot of good work being done around migrating or moving to the cloud. I like http://cloudusecases.org/Moving\_to\_the\_Cloud.pdf as a good starting point.
- I tend to think of 5 main work areas when moving into a cloud comping environment:
- 1 Asses what you have
- 2 Determine your risk
- 3 Choice the appropriate cloud model / models
- 4 Determining your ROI
- 5 Implement / Test





- More often than note, the intellectual property your company or business unit has is more important than any of the physical ones.
- The data contained on those disk is more valuable that the disk themselves.
- The same can be said of physical servers. The processing of the data is far more important that the equipment doing the processing.
- One needs to identify this information and how this data is being used, what processes are in place around it, and what (if any) regulations may need to be upheld.

Thing about SSN, CC#s, Patent information



- After the assets are identified, you have to classify them to better understand.
- Normally, you can group based on what value the asset has, it's impact to your business, and what might happen if something were to happen to that data.
- SSN, Mother's maiden name, and Address may all belong to the personal identity information an have the highest level of security. Might not want that going to the cloud. One the other hand, it may work as good test data if scrubbed appropriately.



Along with what you have, what do you do? That is, what is your line of business required activities? If it is not hosting Linux on z, then why are you doing it? Understanding this, along with what assets you have can help you better understand what parts of your business can be migrated.



The second step is to determine what the risk would be if those assets were to move to the cloud.



This is in the fore front of everyone's mind when dealing with cloud computing. What happens if your provider has a security breach?

Can you afford to deal with such a breach? What is the data gets tainted ? How will that impact your business



- If your cloud provider does not use standards, what happens if they go out of business?
- What happens if they do not meet the SLA both parties have agreed to ?
- If you are looking at providing a cloud, how much time and effort can you afford to put into being aligned with standards ?

How easy it is to get email out of Gmail? Or instance off EC2? Data off S3?



This was the focus of the session titles How is Cloud right for me, but we shall cover the gist of it here.



As we talked about there are a number of different deployment models. They do not have to be mutual exclusive The point here is base on how you have your assets identified and classified and you know how you work with those assess, which model could potentially show you the best benefit?



Which level in the stack can either provide as a service or consume as a service. ?



- The fourth step is determining the potential return on investment.
- Once you have your assets defined, your cloud type chosen, and have a feeling of potential risks, it is time to weigh that against the pay offs.
- Depending on the type of cloud you chose to go to the following returns on investment may or may not apply.



If you are migrates existing services to the cloud, you no longer have the same capax requirements.



Same idea as hardware. You don't have to power the same amount of machines if you migrate to an external cloud.



Doesn't this kind of sound like the play for virtualizatoin ? We find that the paths are about the same.



I have helped a large number of customers that have been looking at how to make there business more flexible. This rests on the shoulders of the IT staff. If we migrated the work to another service provider, the business can become much more flexible and change as it needs to.



The easy part right ? You know what you have to do, so pick a service and go!

Notice how I called out test. I mean test everything. including the bounds of your SLA.








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#### 1) Assess

2) Determine risk

3) Chose the proper cloud model

4) Determine return on investment

5) Implement and test

### Recap





Same as everything that is new.



These guys are jerks! They are always asking us for stuff. Whether you provide them with a self service portal to your equipment, or someone elses services, it has a very low risk.



Again,







This is the biggest barrier for most enterprises. Ensure that your data is secure both at flight and at rest.



- Can you make your auditors happy if you arn't hosting the data or processing ?
- Do you know where you know where your cloud provider is? Can you legally do business there?



## Can you operations staff change?





Are you ok with the fact you don't know how your service provider is providing your service ?You have defined inputs and outputs, but there are other issues like, auditing and data retention.



Army Men !!!



Component	Description
l	TSAM Server
2	z/VM 5.4
3	Linux instance acting as the MAPSRV. SLES 10 SP2
4	Linux instance that will be cloned
5	DIRMAINT
6	VSMSERV SMAPI RPC
8	Provisioned Linux instances
А	Management Network

# Logical Domains provide inherent security

- Each Domain has a separate zone of control.
- Managed From
  - Cloud Administrator Role can only control Cloud aspects of things.
  - Can't see into other projects
  - Controlled by LDAP and MAXIMO
- Managed To
  - In this case, the services are Linux. Separate user context.
  - Controlled by standard Linux.

#### Managed Through

- Many different roles for each context.
- Controlled mainly by RACF.
- And VSM Auth list

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